







We Are Ready To Help

Choosing Waters™ ERA™ gives you complete access to the most experienced customer service team in the industry. Our experts will guide you through the process from 6:00am to 5:00pm MT Monday–Friday. In addition, you'll enjoy:

- No hassle product replacement
- Expert guidance for every step of the PT process
- Help understanding and navigating regulatory requirements



When You Succeed, We Succeed

Our technical experts are here to help you improve your analysis techniques to ensure your success. If you have a challenge, we'll help you correct it.

- Free analysis tips and tricks webinars
- Practice QC samples
- Corrective action support



Online Data Tools To Make Your Job Easier

As your partner in defensible data, Waters ERA provides you with tools to effectively manage your PT program, assess risk and evaluate trends over time. eDATA™ is an online PT data management portal that helps you improve long-term quality assurance.

- Use your PT data to identify problems, take corrective action, and prevent non-conformances
- Save time and money with streamlined data entry and direct upload from your LIMS
- Gain insight with eDATA's Risk Report,
 PT Review and Performance Reports



Plan Ahead to Ensure Your Success

At the beginning of each year, the U.S. EPA notifies NPDES permit holders of their requirement to participate in the annual DMR-QA study.

The purpose of the annual DMR-QA study is to evaluate the analyses that are being used to fulfill your routine DMR requirements. To ensure this, state and EPA DMR-QA coordinators look at the labs and methods reported very closely, so make sure that your labs and the methods they use are all consistent with your routine work.

- Plan ahead to align your DMR-QA, water pollution, and other state PT requirements to ensure the most cost-effective and efficient PT analysis schedule.
- If you have changed labs or methods mid-year and you have any questions about what to do, contact your state or EPA regional coordinator for direction and ask for them to email their response so that you will have it in writing.
- When you receive your PT samples, check the package immediately to ensure that all samples and paperwork are present.

- The best way to ensure success on all of your analyses is to regularly analyze independent QC samples. This reduces the risk of having evaluations that are not acceptable, ensures accurate routine monitoring data, and demonstrates your commitment to quality for your accreditors, customers, and management. Waters ERA allows you to schedule automatic shipments of QC samples so you can always monitor how well your methods are performing.
- Even though the DMR-QA study does not typically close until July, if you are using a WP study to fulfill your DMR-QA requirements, you must submit your data by the closing date of the WP study you are enrolled.



DMR-QA

The DMR-QA proficiency testing scheme, targeted towards customers holding NPDES permits, is designed to meet the requirements of the United States Environmental Protection Agency's annual DMR-QA program. Due to the duration of the DMR-QA study, these standards are not NELAC compliant. If you need NELAC compliant standards, please participate in one of our WP studies.

DMR-QA 42 PT Scheme Schedule

2022

Scheme # Opens Closes DMR-QA 42* Mar** Jul** WP 324 Jan 18 Mar 4
WP 324 Jan 18 Mar 4
WP 325 Feb 14 Mar 31
WP 326 Mar 14 Apr 28
WP 327 Apr 11 May 26
WP 328 May 16 Jun 30

Products featured in this brochure reflect the DMR-QA PT scheme. Please visit us online at www.eraqc.com for more information on Water Pollution (WP) and other PT products.

- * All dates subject to change based on the final U.S. EPA Section 308 Announcement Letter.
- ** Open and close dates are based on EPA guidance. Dates are subject to change.

Description	CRM	PT	QR	Page
DMR-QA Sets	See page 8 for options			
Complex Nutrients	525	579	525QR	6
Cyanide	502	588	502QR	6
Demand	516	578	516QR	6
Dissolved Oxygen	213	*	*	6
Hardness/TSS	507	580	507QR	6
Hexavalent Chromium	984	898	984QR	6
Low-Level Mercury	931	896	931QR	6
Low-Level Total Residual Chlorine (TRC)	917	881	917QR	6
Mercury	514	574	514QR	6
Minerals	506	581	506QR	6
Nitrite	770	888	770QR	6
Oil & Grease	See page 6 for options			
pH	977	577	977QR	6

^{*} See note on page 6.

CRM - Certified Reference Material

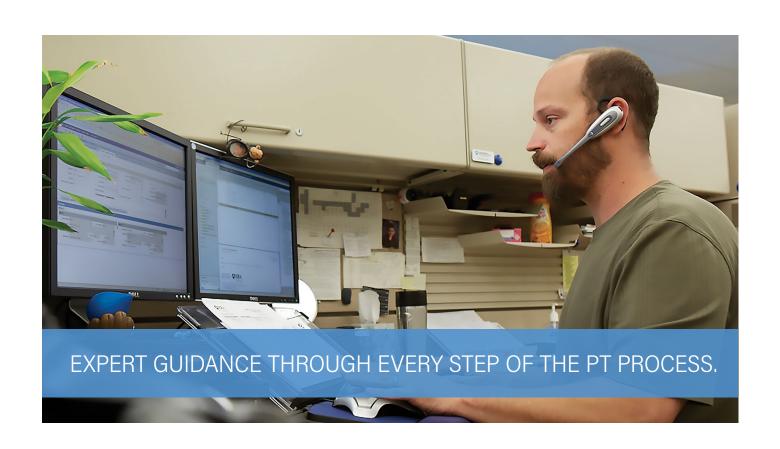
PT - Proficiency Testing

QR - QuiK Response

CRM	PT	QR	Page
911	883	911QR	7
505	584	505QR	7
499	241	499QR	7
4032	4030	4032QR	7
515	589	515QR	7
501	587	501QR	7
500	586	500QR	7
777	893	777QR	8
083	576	786QR	8
See page 9 for options			
	911 505 499 4032 515 501 500 777 083	911 883 505 584 499 241 4032 4030 515 589 501 587 500 586 777 893 083 576	911 883 911QR 505 584 505QR 499 241 499QR 4032 4030 4032QR 515 589 515QR 501 587 501QR 500 586 500QR 777 893 777QR 083 576 786QR



Need PT results fast? QuiK Response™ PTs are available on demand, 52 weeks a year. Plus, with QuiK Response, you receive final results in just two business days. Contact your Customer Service Representative or an authorized Waters ERA sales partner to place your QuiK Response order.



Complex Nutrients

CRM PT QR
Cat. #525 \$72 Cat. #579 \$75 Cat. #525QR

One 15 mL screw-cap vial yields up to 2 liters after dilution.

Cyanide

CRM PT QR
Cat. #502 \$87 Cat. #588 \$89 Cat. #502QR

One 15 mL screw-cap vial yields up to 2 liters after dilution. Analyze for total cyanide using distillation followed by colorimetric, titrimetric or ISE methods. The CRM is also certified for Phenol at 0.05–5 mg/L. For a Total Phenolics PT, order Cat #589.

Demand

CRM PT QR
Cat. #516 \$94 Cat. #578 \$95 Cat. #516QR

One 15 mL screw-cap vial yields up to 2 liters after dilution.

5-day BOD1	8-230	mg/L
Carbonaceous BOD	8-230	mg/L
COD3	0-250	mg/L
TOC	6-100	mg/L

Dissolved Oxygen

CRM

Cat. #213 \$88

One 500 mL whole-volume bottle is ready to analyze.

Dissolved oxygen.....1–20 mg/

*This CRM is included in the Planning Guide for customers who need a QC sample for either BOD or COD. Dissolved Oxygen is not a parameter included on the DMRQA analyte check list. Therefore, a PT or QR for Dissolved Oxygen is not included in the DRMQA Planning Guide.

Hardness/TSS

CRM	PT	QR
Cat. #507 \$119	Cat. #580 \$124	Cat. #507QR

One 500 mL whole-volume bottle is ready to analyze.

Calcium	10–100 mg/L
Calcium hardness as CaCO ₂	25-250 mg/L
Total hardness as CaCO ₃	40-415 mg/L
Magnesium	
Total suspended solids (TSS)	20-100 mg/L

Hexavalent Chromium

CRM PT QR
Cat. #984 \$87 Cat. #898 \$89 Cat. #984QR

One 15 mL screw-cap vial yields up to 2 liters after dilution. Use with IC or colorimetric methods.

Hexavalent chromium90-900 ug/L

Low-Level Mercury

CRM PT QR
Cat. #931 \$103 Cat. #896 \$108 Cat. #931QR

One 5 mL flame-sealed ampule yields up to 4 liters after dilution. Use with EPA 1631, or other sensitive mercury analysis methods.

Low-Level Total Residual Chlorine (TRC)

CRM PT QR
Cat. #917 \$87 Cat. #881 \$93 Cat. #917QR

Designed for testing at low $\mu g/L$ levels. One 2 mL flame-sealed ampule yields up to 2 liters after dilution. Use with sensitive titrimetric or colorimetric methods.

Total residual chlorine50–250 µg/L

Mercury

CRM PT QR
Cat. #514 \$65 Cat. #574 \$72 Cat. #514QR

One 15 mL screw-cap vial yields up to 1 liter after dilution. Analyze for total mercury.

Minerals

CRM PT QR
Cat. #506 \$121 Cat. #581 \$128 Cat. #506QR

One 500 mL whole-volume bottle is ready to analyze.

Total alkalinity as CaCO ₃	25-400 mg/L
Chloride	
Fluoride	0.4–4 mg/L
Potassium	4-40 mg/L
Sodium	10–100 mg/L
Specific conductance at 25 °C	200-1200 µmhos/cm
Sulfate	5-125 mg/L
Total dissolved solids at 180 °C	140-800 mg/L
Total solids at 105 °C	140-800 mg/L

Nitrite

CRM PT QR
Cat. #770 \$85 Cat. #888 \$89 Cat. #770QR

One 15 mL screw-cap vial yields up to 2 liters after dilution.

Nitrite as N0.4-4 mg/L

1 Liter Oil & Grease

 CRM
 PT
 QR

 Cat. #518
 \$114
 Cat. #582
 \$115
 Cat. #518QR

One liter whole-volume glass bottle with a 33-430 thread is ready to analyze. For gravimetric and IR analyses. For SPE compatible QC (33-400 thread), use Cat #818 1 liter Boston Round Oil & Grease. Please specify if for SPE compatible PT.

Oil & Grease......20-200 mg/L

Oil & Grease Concentrate

CRM PT QR
Cat. #4122 \$93 Cat. #4120 \$95 Cat. #4122QR

One 24 mL screw-cap vial yields up to 2 liters after dilution. Use with EPA Method 1664, or other applicable method. Gravimetric analysis only.

Oil & Grease......20-200 mg/L

pН

 CRM
 PT
 QR

 Cat. #977
 \$72
 Cat. #577
 \$82
 Cat. #977QR

One 250 mL whole-volume bottle is ready to analyze.

pH......5-10 units

Settleable Solids

CRM PT QR
Cat. #911 \$87 Cat. #883 \$92 Cat. #911QR

One 60 mL poly bottle with a solid yields 1 liter after dilution. Use with EPA Method 160.5, Standard Methods 2540F, or other applicable method.

Settleable solids.....5-50 mL/L

Total Phenolics (4-AAP)

CRM PT QR
Cat. #515 \$82 Cat. #589 \$85 Cat. #515QR

One 2 mL flame-sealed ampule yields up to 2 liters after dilution. Analyze for total phenolic compounds by 4-AAP methods.

Total phenolics by 4-AAP0.5-5 mg/L

Total Residual Chlorine (TRC)

CRM PT QR
Cat. #501 \$71 Cat. #587 \$75 Cat. #501QR

One 2 mL flame-sealed ampule yields up to 2 liters after dilution. Use with titrimetric or colorimetric methods.



Simple Nutrients

CRM PT QR
Cat. #505 \$82 Cat. #584 \$85 Cat. #505QR

One 15 mL screw-cap vial yields up to 2 liters after dilution.

Amn	nonia as N	1–20	mg/L
Nitra	ite as N	2-25	mg/L
Nitra	ite plus nitrite as N2.	5-25	mg/L
orth	o-Phosphate as P	5-5.5	mg/L

Solids

CRM PT QR
Cat. #499 \$119 Cat. #241 \$122 Cat. #499QR

One 500 mL whole-volume bottle is ready to analyze.

Solids Concentrate

CRM PT QR
Cat. #4032 \$92 Cat. #4030 \$95 Cat. #4032QR

One 24 mL glass screw-cap vial with a powder yields 1 liter after dilution.

Total solids at 105 °C	140-800 mg/	L
Total dissolved solids at 180 °C	140-800 mg/	L
Total suspended solids (TSS)	20-100 ma/	L

Trace Metals

CRM PT QR
Cat. #500 \$102 Cat. #586 \$106 Cat. #500QR

One 15 mL screw-cap vial yields up to 1 liter after dilution. Use with AA, ICP-OES or ICP-MS and selected colorimetric methods.

A la constitución	000 4000 /
Aluminum	200-4000 μg/L
Antimony	90-900 μg/L
Arsenic	90–900 μg/L
Aluminum	100-2500 µg/L
Beryllium	50-500 μg/L
Beryllium	800-2000 µg/L
Cadmium	100–1000 µg/L
Cadmium	100–1000 µg/L
Cobalt	100–1000 µg/L
Copper	100–1000 μg/L
Iron	200-4000 μg/L
Lead	100–1500 μg/L
Manganese	200-2000 μg/L
Molybdenum	60–600 μg/L
Nickel	200-2000 μg/L
Manganese	100–1000 μg/L
Silver	100–1000 μg/L
Strontium	50-500 ug/l
Thallium	80-800 μg/L
Vanadium	50–2000 μg/L
ThalliumVanadiumZinc	300-2000 μg/L

Turbidity

CRM PT QR
Cat. #777 \$93 Cat. #893 \$98 Cat. #777QR

One 15 mL screw-top vial yields up to 1 liter after dilution. Use with nephelometric methods.

Turbidity......2-30 NTU

Wastewater Coliform Microbe

CRM PT QR
Cat. #083 \$147 Cat. #576 \$145 Cat. #786QR

Each PT sample is one lyophilized quantitative standard for use with all Clean Water Act quantitative methods, including MF and MPN. If determining MPN by SM 9221 or similar Multiple Tube techniques, use 083A, 576A, or 786A.

CRM also includes one blank sample. Each standard can be used for total coliform, fecal coliform, and E. coli which are present in the range of 20–2400 CFU/100 mL or MPN/100 mL.

DMR-QA Sets

DMR-QA Complete Set

CRM PT
Cat. #108 \$1,284 Cat. #174 \$1,366

Set includes Hardness/TSS, pH, Oil & Grease, Trace Metals, Mercury, Demand, Simple Nutrients, Complex Nutrients, Total Cyanide, Total Phenolics, Total Residual Chlorine, Minerals, Settleable Solids, Nitrite, Turbidity, and Hexavalent Chromium.

DMR-QA Mini Set #1

CRM PT
Cat. #102 \$252 Cat. #186 \$267

Set includes Hardness/TSS, pH, and TRC.

DMR-QA Mini Set #2

CRM PT
Cat. #103 \$267 Cat. #187 \$286

Set includes Demand, Hardness/TSS, and pH.

DMR-QA Mini Set #3

CRM PT
Cat. #104 \$336 Cat. #188 \$357

Set includes Demand, Hardness/TSS, pH, and TRC.

DMR-QA Mini Set #4

CRM PT
Cat. #106 \$411 Cat. #189 \$435

Set includes Demand, Hardness/TSS, Simple Nutrients, pH, and TRC.

DMR-QA Mini Set #5

CRM PT
Cat. #6151 \$225 Cat. #6150 \$239

Set includes Solids Concentrate, pH, and TRC.

DMR-QA Mini Set #6

CRM PT
Cat. #6161 \$240 Cat. #6160 \$255

Set includes Demand, Solids Concentrate, and pH.

DMR-QA Mini Set #7

CRM PT
Cat. #6171 \$308 Cat. #6170 \$328

Set includes Demand, Solids Concentrate, TRC, and pH.

DMR-QA Mini Set #8

CRM PT
Cat. #6181 \$385 Cat. #6180 \$405

Set includes Demand, Simple Nutrients, Solids Concentrate, pH, and TRC.

Whole Effluent Toxicity

Description	U.S. EPA Test Code	U.S. EPA Method Code	CRI	М	РТ		QR
Fathead minnow (Pimephales pron	nelas)						
48-hour acute, non-renewal, 25 °C, MHSF.	13	2000	AQC002	\$106	WET002	\$153	AQC002QR
48-hour acute, non-renewal, 25 °C, 20% DMW.	14	2000	AQC003	\$101	WET003	\$147	AQC003QR
7-day short-term chronic, daily renewal, 25 °C, MHSF.	15	1000	AQC004	\$228	WET004	\$311	AQC004QR
7-day short-term chronic, daily renewal, 25 °C, 20% DMW.	16	1000	AQC005	\$228	WET005	\$311	AQC005QR
Ceriodaphnia dubia							
48-hour acute, daily renewal, 25 °C, MHSF.	19	2002	AQC008	\$106	WET008	\$153	AQC008QR
48-hour acute, daily renewal, 25 °C, 20% DMW.	20	2002	AQC009	\$106	WET009	\$153	AQC009QR
7-day short-term chronic, daily renewal, 25 °C, MHSF.	21	1002	AQC010	\$228	WET010	\$311	AQC010QR
7-day short-term chronic, daily renewal, 25 °C, 20% DMW.	22	1002	AQC011	\$228	WET011	\$311	AQC011QR
Daphnia magna							
48-hour acute, non-renewal, 25 °C, MHSF.	32	2021	AQC012	\$106	WET012	\$153	AQC012QR
Daphnia pulex							
48-hour acute, non-renewal, 25 °C, MHSF.	38	2021	AQC015	\$106	WET015	\$153	AQC015QR
Mysid (Mysidopsis bahia)							
48-hour acute, non-renewal, 25 °C, 40 fathoms seawater.	42	2007	AQC016	\$106	WET016	\$153	AQC016QR
7-day short-term chronic, daily renewal, 25 °C, 40 fathoms seawater.	43	1007	AQC017	\$344	WET017	\$477	AQC017QR
Inland silverside (Menidia beryllina)						
48-hour acute, non-renewal, 25 °C, 40 fathoms seawater.	44	2006	AQC018	\$106	WET018	\$153	AQC018QR
7-day short-term chronic daily renewal, 25 °C, 40 fathoms seawater.	45	1006	AQC013	\$106	WET013	\$153	AQC013QR
Sheepshead minnow (Cyprinodon	variegatu	ıs)					
48-hour acute, non-renewal, 25 °C, 40 fathoms seawater.	46	2004	AQC019	\$106	WET019	\$153	AQC019QR
7-day short-term chronic, daily renewal, 25 °C, 40 fathoms seawater.	47	1004	AQC020	\$344	WET020	\$477	AQC020QR



DMR-QA Frequently Asked Questions General eDATA

Q: Who should perform my DMR-QA testing?

A: The lab that routinely performs the analysis for your facility; either an in-house or commercial laboratory.

Q: What type of studies will meet my DMR-QA requirements?

A: You can meet your DMR-QA requirements by participating in Waters ERA's specific DMR-QA 42, WP 324, WP 325, WP 326, WP 327, and WP 328 studies. If you participate in one of these five WP studies, you must meet the WP study deadline, even if it is sooner than the DMR-QA deadline. Also, inform us that you are using the WP study to meet DMR-QA requirements before the data is submitted.

Q: Can I meet both my state and DMR-QA requirements with a single study?

A: In many cases, yes. Simply call Waters ERA customer service at 1-800-372-0122 and we will guide you through the process of selecting a PT option that will meet all of your requirements.

Q: Do I have to run all analytes?

A: If the analytes appear on your NPDES permit or your customer's NPDES permit and are part of Study 42, you are responsible for reporting data on behalf of the permit holder for the analytes you typically perform analyses.

Q: Are there other resources that I can use for more information?

A: Yes. Our www.eraqc.com/DMRQA or www.epa.gov/oecaerth/monitoring/programs/cwa/dmr/index.html are both excellent resources to obtain more information about DMR-QA.

Q: How do I know what samples I need to purchase?

A: Your permit holders will require results for analyses listed on their NPDES permit and found on the analyte checklist in the 308 Letter. Each permit holder should be able to provide you with a list of analytes they are required to report PT data.

Q: Can I report my

data online?

A: Yes. Our eDATA online data entry system reviews your data for completeness while you are entering it, and the system remembers your information so you never have to re-type it. It also allows you to generate your final NPDES Permit Report Forms and individual laboratory analyte checklists for reporting to your coordinator. The eDATA data entry system is safe and secure and provides complete assurance

Q: How do I log in to eDATA?

that your data has been received.

A: Go to www.eraqc.com. Click the red eDATA login link at the top right of the screen. Enter your customer number or NPDES number and password. If you do not know your password use the Create/Reset Password function on the login page or call us at 1.800.372.0122.

Q: I used a contract lab for some of my analyses, how can I see if their data is available for me on the Waters ERA website?

A: Log in to eDATA and hover over the DMR-QA tab located at the top of the screen. Click on Review DMR-QA Data. Click Continue to see which labs have submitted data for you. Any labs at a "Submitted" status have released data to your permit. You can review/edit this information by clicking on Review Analytes.

Permit/Permittees

Q: I am a permittee. Do you send results to my state coordinator?

A: Yes, as long as your data was properly linked to your permit before the DMR-QA study close date, Waters ERA will forward your results to your state coordinator. Keep in mind that it is still the responsibility of the permittee to complete the EPA forms and checklists provided in your final report or in the Waters ERA announcement letter and forward them to your coordinator.

Q: What if my permit holders and I purchase Waters ERA samples from different studies?

A: No problem. Each laboratory simply must ensure that they report their data by the closing date for their chosen study and inform Waters ERA that they wish to report the data for the DMR-QA study.

Q: Can data be released to my permits after the DMR-QA study close date?

A: Yes. However, Waters ERA only sends evaluated data to state coordinators that was received by the close of the study. If you release data after the study closes, it is your responsibility to get a checklist and a copy of your evaluated results to your permittee and to make sure they know they must forward both to their coordinator.



DMR-QA 42 Order Form

Waters™	ERA
4 401013	

Waters ERA Customer #:	□ Regular shipping								
Bill to:	□ Expedited shipping □ Shipping address is the same as billing address								
Address:									
City: State: Zip Code:	Ship to:								
Phone:	Attention:								
Billing Email:	Email:								
Dilling Linaii.	Lillalli								
	DMP	DMR-QA 42 PT Standards				CRM Standards			
				Extended	2			Extended	
Description	Cat. #	Price	Qty.	Price	Cat. #	Price	Qty.	Price	
DMR-QA Complete Set: 16 Standards (1, 2, 3, 5, 6, 9, 10, 11, 12, 14, 15, 16, 19, 20, 21 DMR-QA Mini-Set #1: (5, 14, 20)	174	\$1,366 \$267			108 102	\$1,284 \$252			
DMR-QA Mini-Set #1: (3, 14, 20) DMR-QA Mini-Set #2: (3, 5, 14)	187	\$286			102	\$267			
DMR-QA Mini-Set #3: (3, 5, 14, 20)	188	\$357			104	\$336			
DMR-QA Mini-Set #4: (3, 5, 14, 16, 20)	189	\$435			106	\$411			
DMR-QA Mini-Set #5: (14, 18, 20)	6150	\$239			6151	\$225			
DMR-QA Mini-Set #6: (3, 14, 18)	6160	\$255			6161	\$240			
DMR-QA Mini-Set #7: (3, 14, 18, 20)	6170	\$328			6171	\$308			
DMR-QA Mini-Set #8: (3, 14, 16, 18, 20)	6180	\$405			6181	\$385			
1. Complex Nutrients: Total P, TKN	579	\$75			525	\$72			
2. Cyanide	588	\$89			502	\$87			
3. Demand: BOD, CBOD, COD, TOC	578	\$95			516	\$94			
4. Dissolved Oxygen			Analyte	Checklist	213	\$88			
5. Hardness: Non-Filterable Residue (TSS), Total Hardness (CaCO ₃)	580	\$124			507	\$119			
6. Hexavalent Chromium 7. Low-Level Mercury	898 896	\$89 \$108			984 931	\$87 \$103			
8. Low-Level Total Residual Chlorine (TRC)	881	\$93			917	\$87			
9. Mercury	574	\$72			514	\$65			
10. Minerals: Total Alkalinity (as CaCO ₃), Chloride, Fluoride, Specific conductance (25 °C), Sulfate, Total Dissolved Solids	581	\$128			506	\$121			
11. Nitrite	888	\$89			770	\$85			
12. Oil & Grease - 1 Liter	582	\$115			518	\$114			
13. Oil & Grease Concentrate	4120	\$95			4122	\$93			
14. pH	577	\$82			977	\$72			
15. Settleable Solids	883	\$92			911	\$87			
16. Simple Nutrients: Ortho PO ₄ , NO ₃ as N, NH ₃ as N	584	\$85			505	\$82			
17. Solids	241	\$122			499	\$119			
18. Solids Concentrate	4030	\$95			4032	\$92			
19. Total Phenolics (4-AAP)	589	\$85			515	\$82			
20. Total Residual Chlorine (TRC)	587	\$75			501	\$71			
21. Trace Metals: Ag, Al, As, Ba, Be, Cd, Co, Cr, Cu, Fe, Mn, Mo, Ni, Pb, Sb, Se, Tl, V		\$106			500	\$102			
22. Turbidity 23. Wastewater Coliform Microbe	893 576	\$98 \$145			777	\$93 \$147			
23. Wastewater Colliform Microbe 24. Wastewater Colliform Microbe – SM 9221	576A	\$145			083 083A	\$147			
A complete list of WET products can be found on page 9 of the Planning Guide.	570A	ψ140			003A	Ψ147			
	_		l .						
DMR-QA Complete Set and Mini Sets are only available as part of the DMR-QA study. Note: shipping charges and a \$10 handling fee are	PT Total			\$		CRM Total		\$	
prepaid and added to each invoice.		Total Order			\$				
						_	_		
☐ DMR-QA 42* ☐ WP 324 ☐ WP 325	☐ WP 32			WP 327		L	■ WP		
Mar-Jul** Jan 18-Mar 4 Feb 14-Mar 31	Mar 14	1-Apr 28		Apr 11-	May 26		May	16-Jun 30	
*All dates subject to change based on the fi **Open and close dates are based on					:				
YOU WILL BE BILLED ONLY WHEN YOUR STANDARDS SHIP									
·	To place your secure order, please call our Waters ERA Customer Service team at 800.372.0122 to provide your credit card information. You can also								
Ordered by Cianotures	im at 800.372.0 iail the form to in		-						
Phone: Ne	Net 30 terms are subject to credit approval.								
Email: Re	Reference or PO #:								

eraqc.com/DMRQA





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Waters ERA - USA 16341 Table Mountain Pkwy Golden, CO 80403 T: 800.372.0122 (or) 303.431.8454 F: 303.421.0159